

Contract Length and Renewal: Contracts must not exceed 24 months in duration. Secondly, a continuing service contract may contain a provision which allows the consumer to renew the contract by consenting in writing one month before the expiry of the contract. You must also be given a copy of the contract within 15 days, when the contract was entered into. [Read More](#)

Contract Cancellation: Members have up to 10 days after they receive a copy of the contract to cancel for any reason. If you do, the business must provide a refund within 15 days of cancellation. [Read More](#)

Notice For Cancellation (Refunds): You can cancel your contract if there is a material change in your circumstances which includes the following: death, physical, mental, or medical disability confirmed in writing by a medical practitioner stating that continued participation is unreasonable, or moving more than 30 km away from the facility and the supplier does not provide comparable facilities in the new location. [Read More](#)

Offences and Penalties: Any corporation who commits an offence under this act is liable up to a fine of not more than 100,000 dollars. However despite this section the court may increase a fine imposed under this section by an amount up to three times the courts estimation of the amount of monetary benefit acquired or accrued as a result of the commission of the offense. For a list of punishable offences under this act please [Read More](#) and direct your attention to section 190.

To View Complete Act Click On: [Read More](#)

Key Contacts:

Corporate Policy & Planning Office in:
Ministry of Public Safety & Solicitor General
Honourable Shirley Bond
Telephone: (250) 356-7717

Notes:

Information obtained from the:
Business Practices & Consumer Protection Act, 2004.
contact Kimberly Kostashuk at Fitness
Industry Canada for more information at
(780) 732 - 5020 or kkostashuk@ficdn.ca

Disclaimer: The above provincial summary is meant as a reference tool only; readers are advised to review the legislation closely in order to ensure that changes have not been made, and to ensure that they are operating within the current regulations of the Act.